



Stericycle®

Protecting people. Reducing risk.

Expert

RECALL
RETURN
COMMUNICATION
RETRIEVAL

Attention: All Third Party Logistic Companies

All product returns for the following manufacturer's product should be handled using the guidelines noted below. If these procedures are not followed, it will delay processing and credit issuance.

Contact Customer Service in one of the following manners to have a Return Authorization Form (RAF) generated for each of your returns.

Customer Service Department: 877-546-8441

Fax Your Request: 877-546-9068 Email Your Request: gtr@stericycle.com

Website: <http://www.usiinc.net/stericycle/>

Ship To:

**Stericycle, Inc
2084-M Lake Industrial Court
Conyers, Georgia 30013**

Acorda Therapeutics, Inc
Actavis (Kadian returns only)

***Ambi Pharmaceuticals**

***AstraZenca**

Barrier Therapeutics

***Baxter Anesthesia & Critical Care**

***Bristol-Meyers Squibb**

Cadista Pharmaceuticals

***Dey L.P.**

***Daiichi-Sankyo, Inc.**

***Eisai, Inc**

Elan Corporation

Ethex Corporation

Forest Pharmaceuticals

Generamedix

***Hospira (C-II only)**

Ivax

Ligand Pharmaceuticals

***MCR American Pharmaceuticals**

Meda formerly Medpointe Healthcare, Inc

Mylan Pharmaceuticals

***Par Pharmaceuticals, Inc**

Ranbaxy Labs/ Pharma

***Salix Pharmaceuticals**

Shire Pharmaceuticals

Smith & Nephew

Spear

Teva Pharmaceuticals, USA

Ther-Rx Corporation

***UCB, Inc**

UDL Laboratories

ViroPharma

Vivus, Inc.

***Watson Pharmaceuticals**

Wellspring Pharmaceutical

***Zydus Pharmaceutical**

***Indicates shipper must use client specific return authorization form**

Special Instruction Clients:

***Abbott Diabetes** (formerly Medisense-TheraSense) – Fax Debit Memo to 888-548-8525

***Triax- Return authorizations must be requested from Rx Crossroads Phone 866-488-7429, Fax 888-556-7337 or email triaxcs@rxcrossroads.com**

"Manufacturers" Return Goods Policy viewable at www.stericycle.com

Please contact Client Services at our Indianapolis facility for Return Goods Authorization and Shipping Instructions in support of the following manufacturers. **These manufacturers should only be returned to our Indianapolis facility.**

1. Axcan Pharmaceuticals	888-759-6913– Phone	888-759-6914 – Fax	
2. Biovail Pharmaceuticals		800-805-9294 – Fax	RGA Required
3. GlaxoSmithKline	888-871-7115 – Phone	800-901-0943 – Fax	RGA NOT Required
4. JHP Pharmaceuticals	888-843-0245 – Phone	888-843-0244 – Fax	RGA Required
5. JOM Pharmaceuticals	866-664-1399 – Phone	800-651-8198 – Fax	
6. King Pharmaceuticals	877-448-5321 – Phone	866-367-4533 – Fax	RGA Required
7. Paddock Pharmaceuticals	800-328-5113 x 291 Phone Trade	866-808-1159 – Fax	877-574-5043 (CII)
8. Sepracor Inc (Direct accounts)	888-394-7377 – Phone	508-787-4191 – Fax	RGA Required
9. Takeda Pharmaceuticals	877-582-5332 – Phone		RGA Required
10. TAP Pharmaceuticals	888-410-6619 – Phone	866-507-8721 – Fax	RGA Required
11. Warner-Chilcott	888-258-9184– Phone	888-276-6146 – Fax	RGA NOT Required
12. Wyeth Pharmaceuticals	866-608-3942 – Phone	866-535-5096 – Fax	Trade RGA NOT Required (Samples RGA Required)
13. Xanodyne Pharmaceuticals	866-608-3938 – Phone	888-570-1659 – Fax	RGA Required